

**PATENT APPLICATION
INITIAL INFORMATION DATA SHEET**

INVENTOR INFORMATION

Inventor One Given Name::	Howard M.
Family Name::	Lee
Postal Address Line One::	1219 3 rd Ave North
Postal Address Line Two::	
City::	Seattle
State or Province::	Washington
Postal Zip Code::	98109
Citizenship Country::	USA

CORRESPONDENCE INFORMATION

Name Line One::	Mark S. Peloquin
Name Line Two::	
Name Line Three	
Address Line One::	PELOQUIN, PLLC
Address Line Two::	800 Fifth Avenue, Suite 4100
City::	Seattle
State or Province::	WA
Postal Zip Code::	98104-3100
Telephone::	206-447-1336
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Electronic Mail::	mark@peloquinlaw.com

APPLICATION INFORMATION

Title Line One::	Business Performance And
Title Line Two::	Customer Care Quality
Title Line Three::	Measurement
Total Drawing Sheets::	12
Formal Drawings?::	No
Application Type::	Utility
Docket Number::	062403.P001

REPRESENTATIVE INFORMATION

Registration Number One::	50,787
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